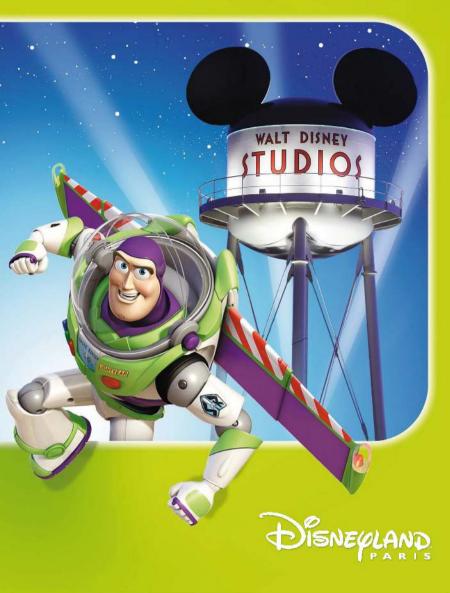




Walt Disney Studios® Park **Accessibility Map**



WELCOME TO DISNEYLAND® PARIS

Childhood dreams and adventures, fun-filled parades and breathtaking shows, themed Disney® Hotels and sumptuous shops... There are hundreds of reasons to come to Disneyland® Paris and spend some unforaettable time with family or friends.

At Disneyland Paris, we do everything we can to make sure all our guests enjoy a magical, emotion-filled, adventure-packed stay.

This map aims to help you plan your trip by telling you everything you need to know about access in the Disney® Parks. It contains details of all the facilities and services we provide for guests with disabilities and/or specific needs

It will allow you to organise your visit, attraction by attraction, guided by the various symbols and icons.

ACCESS PROCEDURES

ATTRACTIONS

Access procedures may differ from one attraction to the next: Cast Members (Disney employees) can refuse access to an attraction if they believe the configuration of the seat or your body shape or size would not allow you to be securely positioned in the attraction vehicle. Certain attractions are subject to specific physical restrictions:

Access to attractions may be changed without prior warning.

Guests must familiarize themselves with the warnings and instructions that are displayed at the entrance to each attraction, published in the Accessibility Map and provided by Cast Members.

For safety reasons, some of our attractions can only accept one disabled guest at a time:

- · Mobility impaired guests,
- · Visually impaired guests (blind),
- · Guests with a mental health disorder,
- · Guests with autism or a behavioural disorder,
- · Guests with a learning disability.
- To make your experience more enjoyable, a reservation system has been introduced to handle high demand for priority access at attractions with limited capacity.

PARADES AND NIGHTTIME SHOWS

There are specially-designated areas where visitors with specific needs can watch our parades and shows.

Space is limited, so you will need to ask a Cast Member in order to access these areas.

PRACTICAL INFORMATION WHERE TO FIND INFORMATION

Disneyland Park: Donald Desk,

City Hall.

Walt Disney Studios Park:

· Studio Services.

GO THERE FOR:

- The map for the 2 Disney® Parks. • The entertainment programme, which lists the times of shows,
- 'n' Greets. The opportunity to book a table at one of our many restaurants.
- Informative brochures.
- The Walt Disney Studios® Park &
- Disneyland® Park accessibility maps.

parades and Disney Character Meet

· Access Cards for easier access to attractions.

Our Cast Members will gladly answer all your questions. They will also issue you with an Access Card and will let you know which attractions are the most easily accessible according to your disability or specific needs.

We would encourage you to ensure you are fully prepared by reading-up on what each attraction actually entails, as some guests may find certain attractions frightening (take a look at the attraction charts on the following

EASY ACCESS TRAIL

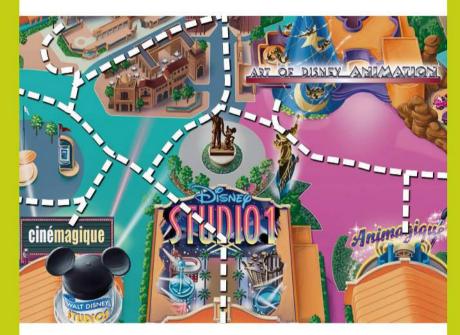
WHAT IS THE EASY ACCESS TRAIL?

A suitable, practical and safe route around the Disney® Parks.

WHY?

To show guests with disabilities the easiest way of getting around the Disney® Parks.

Pinpoint your current location on the map and identify where you want to head next. Then simply follow the dotted line on the map, which will indicate the easiest route to take



SPECIAL CARDS TO ACCESS THE ATTRACTIONS

Disneyland Paris issues 2 different types of Access Card:

- Priority Card. which gives guests priority access to certain attractions via specially-adapted entrances, although access is not immediate and will depend on visitor numbers.
- Easy Access Card, which allows guests to access certain attractions via specially-adapted entrances. This card does not, however, give you priority in queues and access is not immediate.

Access Cards feature the information you provide. It is vital that this information is accurate, as it is used to determine possible access restrictions, thereby also determining your safety and that of your helper(s). Disneyland Paris cannot be held liable if you provide inaccurate information when applying for an Access Card. Access Cards remain the property of Disneyland Paris and can be withdrawn if misused. These cards are strictly personal, and you may be asked to provide proof of identity.

EASY ACCESS CARD

WHICH GUESTS?

• Guests with a temporary illness (an illness that has not resulted in them being officially registered as disabled).

2

Expectant mothers.

WHICH ATTRACTIONS?

- All attractions in both Disney® Parks.
- · A timed reservation system has been introduced to make things easier for you and your helper(s).
- Simply show your Easy Access Card to the Cast Member at the attraction entrance and he/she will give you a specific time at which to return. A second reservation can only be made once the first one has expired.

DOCUMENTS REQUIRED:

A medical certificate:

- original copy,
- · in French or English,
- signed and stamped by the doctor.
- issued less than 3 months previously and certifying that the person has a temporary illness (e.g. is wearing a cast) or is pregnant.

HELPERS:

- · No more than 4 people.
- If the cardholder is not going on the attraction, the helper(s) must join the standard queue.

PRIORITY CARD

WHICH GUESTS?

· Disabled guests (anyone who is officially registered as disabled).

WHICH ATTRACTIONS?

- All attractions and photo locations in both Disney® Parks.
- To make your experience more enjoyable, a reservation system has been introduced to handle high demand for priority access at attractions with

DOCUMENTS REQUIRED:

FRENCH RESIDENTS:

- Disability card
- Disabled person's priority card
- Difficulty standing card
- War disability card
- European disabled parking badge

RESIDENTS OF OTHER COUNTRIES:

- Disability card
- European disabled parking badge
- Other official documents issued in your country of residence
- · War disability card
- · A medical certificate:
- original copy,
- in French or English signed and stamped by the doctor,
- issued less than 3 months previously and certifying that the person has a permanent disability

HELPERS:

- No more than 4 people.
- If the cardholder is not going on the attraction, the helper(s) must join the standard queue.

Including at least 1 able-bodied adult (aged 18 or over) who is capable of helping you, if you have:

- · a mobility impairment,
- a visual impairment, · a mental health disorder*
- autism or a behavioural disorder*.
- At certain attractions, several guests with this type of disability can be accompanied by just one helper.
- For safety reasons, some of our attractions can only accept one disabled guest at a time. See the specific details for each attraction.

Helpers must agree to diligently carry out their role whilst in the **Disney Parks. That means:**

- following the boarding instructions given by the Cast Member running
- · staying with the disabled guest on the attraction,
- assisting with transfers, boarding and alighting, · assisting with evacuation procedures,
- passing on any messages and safety instructions, both written and verbal, given by Disneyland Paris,
- offering reassurance, if necessary,
- helping the disabled guest choose the most suitable attractions.



FREE Disney Parks admission ticket for one helper on presentation of the appropriate documents (travel package & accommodation not included).

EPILEPSY AND PHOTOSENSITIVITY

- Certain attractions may affect/disturb guests who are prone to epilepsy.
- Please don't hesitate to go to Donald Desk or City Hall in Disneyland® Park or Studio Services in Walt Disney Studios® Park for more information.

We would advise anyone who suffers from photosensitivity to seek advice from their doctor prior to coming to Disneyland® Paris.

Numerous special visual and lighting effects are used in the Disney®

- strobe lights · pulsating lights,
- neon signs, for example),

• illuminating the outside of buildings (strobe light effects used in outdoor

· disco lighting (mirror balls, flashing/rotating dance floor lights, etc.), various effects used in our attraction and shows (such as flashes of lightning or explosions).

GUIDE AND ASSISTANCE DOGS

Guide and assistance dogs are welcome:

- throughout the Resort;
- · on certain attractions listed later in this brochure.

We allow guide and assistance dogs to use the gardens.

We would advise you to bring a bowl so that your dog can drink regularly throughout the day.

Please note that Cast Members are not authorised to look after your dog. If you wish to go on an attraction that does not accept dogs, you will have to leave him/her with one of your helpers.



TOP TIP! If you prefer to visit the Disney Parks without your guide or assistance dog, you can leave him/her at our Animal Care Centre free of charge for the day (you will be asked to show your dog's national ID certificate and vaccination book, which must be up to date).

SHOPS AND RESTAURANTS

All our restaurants and shops are equipped with specially-adapted tills where you are granted priority access. Ask a Cast Member for



STROLLER AND WHEELCHAIR **RENTALS**

Hosted by Hertz Manual wheelchairs and strollers are available to rent (subject to availability).

Just inside the main entrance to each of the Disney® Parks at the Stroller & Wheelchair Rentals point. Wheelchairs cannot be pre-reserved. Please note that Cast Members are not authorised to accompany you around the Disney Parks.

RENTAL CHARGE:

Daily rental: €20. Deposit: €50, to be paid by cheque or credit card imprint (prices subject to change).



TOP TIP! FREE wheelchair rental for Annual Dream Passport

FIRST AID AND SPECIFIC NEEDS

Both Disney® Parks have a First Aid point. All members of staff working there are qualified and equipped to administer first aid in the event of an emergency.

If you need to keep medication cool, you may leave it at one of these

Disneyland® Paris is unable to supply specialist medical equipment.

DISNEYLAND® RESORT PARIS

Disney Hotels

(D) Disney's Sequoia Lodge®

(I) Hôtel l'Elysée Val d'Europe

() Adagio Marne-la-Vallée

Dream Castle Hotel

Partner Hotels

(H) Radisson Blu Hotel

Val d'Europe

K Vienna House

(A) Disneyland® Hotel

- © Disney's Hotel Santa Fe® (B) Disney's Hotel New York®
- (F) Disney's Hotel Cheyenne® © Disney's Newport Bay Club®
 - © Disney's Davy Crockett Ranch

- (L) Vienna House
- Magic Circus Hotel
- M Algonquin's Explorers Hotel
- N Hôtel Kyriad

Services & Activites:

(i) lle-de-France tourist office





FOR MORE INFORMATION

Give us a call

From the UK: 08448 008 111 UK group bookings: 08448 088 200

From all other countries: +33 160 306 053 Groupe reservation for all other countries: +33 160 302 080



Go to **DisneylandParis**.com

Enquire at your Disney Hotel

Version 5 - June 2016













OB&B Hotel

Walt Disney Studios® Park

Accessibility Map

	ATTRACTIONS	Ł	હ ાં.	•	•	- 3			₽	•	r
	1. Animagique® Theater(2) Show stage. See the Programme. Mobility impaired: wheelchair accessible (reserved space or transfer onto a seat). Visually impaired: attraction includes very dimly-lit areas, strobe light effect. Hearing impaired: reserved spaces for hearing impaired guests, attraction equipped with an induction loop. Special effects: bubbles. Lasts: approximately 20 minutes.	1	1	1	1	'	1	1	1	1	1
*	Cars Quatre Roues Rallye ⁽²⁾ Mobility impaired: must transfer. Visually impaired: guide and assistance dogs are not allowed onto the attraction and must be left with a helper. Lasts: approximately 2 minutes.	X	1	1	•	3	1	1	1	X	1
<u>↑</u> 1m07	3. Crush's Coaster®(2) Mobility impaired: must be ambulatory, steps to climb prior to boarding. Attraction subject to physical restrictions. Visually impaired: guide and assistance dogs are not allowed onto the attraction and must be left with a helper. Mental health disorder, autism, behavioural disorder, learning disability: attraction may frighten certain guests, vehicles travel through the dark. Minimum height: 1m07. Lasts: approximately 3 minutes.	X	1	1	•	1	1	1	1	Х	1
FF 🛣	4. Les Tapis Volants - Flying Carpets Over Agrabah®(2) Mobility impaired: wheelchair accessible, you can either board the ride directly on your wheelchair (specially-adapted vehicle) or transfer onto a seat. Only one wheelchair per flight. Visually impaired: guide and assistance dogs are not allowed onto the attraction and must be left with a helper. Lasts: approximately 2 minutes.	1	1	1	1	3	1	1	1	X	1
	5. Art of Disney Animation®(2) Mobility impaired: wheelchair accessible (reserved space or transfer onto a seat). Visually impaired: attraction includes very dimiy-lit areas. Lasts: approximately 25 minutes.	1	1	1	1	'	1	1	1	1	1
	6. Ratatouille: L'aventure Totalement Toquée de Rémy ⁽¹⁾⁽²⁾ Mobility impaired: wheelchair-accessible (specially-adapted vehicle); you can board the ride in your wheelchair or transfer to a seat. Visually impaired: guide and assistance dogs are allowed on the attraction. Attraction includes very dimly-lit areas. Guests may get splashed. This attraction is unsuitable for guests who suffer from motion sickness. Lasts: approximately 5 minutes.	1	1	1	1	1 2	1	1	1	X	1
i i atam	7. Toy Soldiers Parachute Drop ⁽²⁾ Mobility impaired: must transfer. Mobility impaired: visually impaired (blind): each guest must be accompanied by a helper. Visually impaired: guide and assistance dogs are not allowed onto the attraction and must be left with a helper. Minimum height: 81cm. Lasts: approximately 2 minutes.	X	1	1	•	X	1	1	1	X	1
*	8. Slinky Dog Zigzag Spin ⁽²⁾ Mobility impaired: must transfer, transfer board available. Visually impaired: guide and assistance dogs are not allowed onto the attraction and must be left with a helper. Lasts: approximately 2 minutes.	X	1	1	•	3	1	1	1	X	1
▲ !! † I m20	9. RC Racer ⁽²⁾ Mobility impaired: must transfer, transfer board available. Attraction subject to physical restrictions. Mental health disorder, autism, behavioural disorder, learning disability: attraction may frighten certain guests. Visually impaired: guide and assistance dogs are not allowed onto the attraction and must be left with a helper. Minimum height: 1m20. Lasts: approximately 2 minutes.	X	1	1	•	3	1	1	1	X	1

atatouille: L'Aventure Totalement Toquée de Rémy is inspired by Disney•Pixar's Ratatouille

atatounie: Laventure rotaiement roquee de henry is inspired by Disney*Prixar's Hatatounie by Story Playland is inspired by Disney*Pixar's Toy Story ot Wheels® is a registered trademark of Mattel, Inc. Hot Wheels® trademark and track used with permission © 2009 Mattel, Inc. All rights reserved.

The Twilight Zone Tower of Terror™ is inspired by The Twilight Zone®, a registered trademark of CBS Inc. All Rights Reserved.

PRODUCTION	ATTRACTIONS	Ġ.	É	•	Ť	· 9		M	Ø	4	٣
	10. CinéMagique ⁽²⁾ See the Programme. Mobility impaired: wheelchair accessible (reserved space or transfer onto a seat). Visually impaired: cinema, includes very dimly-lit areas, strobe light effect. Hearing impaired: reserved spaces for hearing impaired guests, venue equipped with an induction loop. Mental health disorder, autism, behavioural disorder, learning disability: attraction may frighten certain guests. Light rainfall effect in the cinema itself. Lasts: approximately 30 minutes.	1	1	1	1	\	1	1	1	1	1
2 5	11. Disney Junior Live On Stage! ⁽²⁾ See the Programme. Mobility impaired: wheelchair accessible (reserved space or transfer onto a seat). Hearing impaired: reserved spaces for hearing impaired guests, venue equipped with an induction loop. Special effects: bubbles. Lasts: approximately 30 minutes.	1	1	1	1	'	1	1	1	1	1
2 5	12. Stitch Live!(2) See the Programme. Mobility impaired: wheelchair accessible (reserved space or transfer onto a seat). Hearing impaired: reserved spaces for hearing impaired guests, venue equipped with an induction loop. Lasts: approximately 15 minutes. Shows every 15 minutes.	1	1	1	1	'	1	1	1	1	1
▲ † 1 1m02 FP ② ***********************************	Mobility impaired: must transfer. Attraction subject to physical restrictions. Visually impaired: includes very dimly-lit areas, light effects. Guide and assistance dogs are not allowed onto the attraction and must be left with a helper. A flash photo will be taken. Minimum height: 1m02. Lasts: approximately 5 minutes.	X	1	1	•	1	1	1	1	X	1
<u>!</u>	14. Studio Tram Tour®: Behind The Magic(1)(2) Mobility impaired: wheelchair accessible – platform lift to board a specially-adapted vehicle, or transfer onto a seat. Several scenes involve sudden movements that children and some adults may find frightening. Good sitting balance required, some jostling may occur. Mental health disorder, autism, behavioural disorder, learning disability: attraction may frighten certain guests. This is a particularly noisy attraction. Guests may get splashed. Lasts: approximately 30 minutes.	1	1	1	1	5	1	1	1	1	1



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Wheelchair accessible - must be accompanied by an able-bodied adult aged 18 or over

Suitable for guests who have difficulty standing

aged 18 or over

play areas, etc.

information desk and accessibility

information point (Access Cards)

Wheelchair users must transfer into the attraction vehicle (alone or with assistance) - must be accompanied by at least one able-bodied adult aged 18 or over

Suitable for guests with atrophy of both lower limbs - must be accompanied by an able-bodied adult aged 18 or over (Guests with other types of limb atrophy will be provided with a list of suitable attractions)

Suitable for guests with a learning disability, autism, behavioural disorder or mental health disorder - must be accompanied by an able-bodied adult

No access restriction for theatres, show venues,

4 5 behavioural disorder allowed onto the attraction

Suitable for blind guests - must be accompanied by an able-bodied adult aged 18 or over

as a group accompanied by at least 1 helper

Assistance: number of guests with a learning disability, mental health disorder, autism, or

Suitable for visually impaired guests

Guide and assistance dogs allowed

Attraction includes very dimly-lit areas

Suitable for hearing impaired guests

Suitable for guests with a debilitating illness or temporary physical impairment

Attraction equipped with an induction loop

Make the absolute most of the magic by cutting down your queuing times with FASTPASS.

Suitable for expectant mothers

Must be capable of climbing steps

Height restrictions

Strobe light effect

Attraction suitable

X Attraction unsuitable

Guests may get splashed

Allotted transfer time

Authorization to ride the attraction depends on the type of limb atrophy you have (a full list is available from City Hall, Donald Desk, Studio Services and the Central Reservations Office)